



# Navigating Across Cultures

Interactive sessions tailored to each organization

***Practical tips for addressing key cultural differences that can trip up most teams***

Managing a complex project with members working from different locations is challenging enough. When a mix of cultures is involved, misunderstandings and mistaken assumptions can quickly derail even the most talented team.

Each highly-interactive session is mapped to the predominant cultures of each team. Participants learn how to address the cultural differences that have the greatest impact on team collaboration, using small-group activities, case studies and large-group discussions.

Topics typically include:

- ***Understanding stereotypes:*** Understanding how we see other cultures, how other cultures see us, and how generalizations can help, and hurt, collaboration
- ***Key cultural differences that affect teamwork:*** Examples include decision-making, information flow, need for detail, notions of time, importance of hierarchy, employee/manager relationships, importance of team vs. individuals, motivation, and rewards and recognition
- ***Creating team communication norms:*** Developing important principles governing team communications, including use of virtual collaboration tools, frequency and format of meetings, use of email, writing and sharing documents, and progress reporting
- ***Relationship-building:*** Learning how cultural differences affect the cultivation of trust and creation of social relationships
- ***Surfacing issues and handling conflict:*** Agreeing on methods and venues for resolving issues and dealing with conflict

If your team is struggling to work through cultural differences that inhibit collaboration, give us a call or drop us an email to find out how we can design a session customized to address your unique challenges.



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